CONDITIONS

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

Door supervisors (displaying the correct name / Identification Badge carried at all times) to be used for all ticketed events and will be correctly registered with the Security Industry Authority (S.I.A.).

Door supervisor to customer ratio will be 1:75

Door supervisors will be issued with multi-channel radios capable of communicating with other door supervisors, the designated premises supervisor and town centre radio link.

A door supervisor register is kept and includes names, dates and times of the persons employed in such capacity.

The door supervisors at first point of entry will wear a bodycam CCTV

A C.C.T.V. system has been installed and is working to the satisfaction of Local Police and the Licensing Authority (Colour and HD)

Recordings will be maintained for 30 days.

A notice will be displayed at the entrance to the third floor advising that C.C.T.V. is in operation.

All instances of crime and disorder will be reported to the Police as soon as reasonably practicable via C.C.T.V. or the radio.

Alcohol and soft drinks will be served in plastic or toughened glasses (where available). Customers will not be permitted to take open containers of alcohol or soft drinks from the premises.

All bottles and glasses are to be removed from public areas as soon as the contents have been drunk or are empty.

We have a capacity limit of 150 to prevent overcrowding which could lead to crime and disorder. Door supervisors will ensure the capacity limits are not exceeded, at all times. We have a proof of age policy, no id, no entry

Irresponsible drinks promotions will not be permitted.

The Designated Premises Supervisor or a Personal Licence holder will be in charge of the premises when any drinks promotions are taking place.

A secure facility to store drugs will be available to store confiscated drugs until collection A drug register will be maintained.

Crime prevention notices are displayed warning customers of the possibility of crime which may target them, e.g. "Bags should not be left unattended", "Watch out for Pickpockets".

Staff are trained in the 'Ask Angela' campaign

All entrances and exits have an effective lobby to minimise the breakout of noise.

The use of explosives, pyrotechnics and fireworks of a similar nature which could cause disturbance in surrounding areas is not permitted

Disposal of empty bottles into waste receptacles outside the premises will not be permitted to take place between the hours of 23:00 hrs and 07:00 hrs to minimise disturbance to nearby occupiers.

Have a low and no alcohol product offering

The premises have a waste collection contract

I.D will be checked at entry and challenge 25 at the point of sale for alcohol No under 18 year olds to be in the premises after 8pm

CONDITIONS CONSISTENT WITH REPRESENTATION/AGREEMENT FROM THE POLICE

Only accredited members and their guests may use the premises unless for a specific ticketed event.

A high definition, colour, HD CCTV camera system shall be installed at the premises, operational and recording whilst the premises is open to the public. The system must permit the identification of individual(s) in all lighting conditions.

CCTV cameras must cover all areas that the public have access to, including the entrance and exit.

CCTV images must be securely stored, display an accurate date/time stamp and retained for a minimum of 31 days.

The licence holder shall ensure the premises CCTV is provided to an officer from a responsible authority in a downloadable and viewable format within 72 hours of being requested.

A minimum of one Security Industry Authority (SIA) front line door supervisor must be on duty at the premises after 10pm and remain on the premises until the premises closes to the public.

A Security Industry Authority (SIA) front line door supervisor must be provided with an operational radio to enable them to contact each other and the premises duty manager. A Security Industry Authority (SIA) front line door supervisor or duty manager must possess an operational Leicester City Watch radio whilst the premises are open to the public.

A Security Industry Authority (SIA) front line door supervisor must possess an operational body worn camera, cable of capturing/storing audio and visual images. The footage must be retained for a minimum of 31 days and provided to an officer from a responsible authority within 72 hours of a formal request.

The licence holder shall ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, SIA registration number and the dates/time deployed on the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.

All external windows and doors must be kept shut at all times when licensable activities occur. Doors may be opened for normal entrance and egress of people but must be shut immediately thereafter

The licence holder shall ensure that large numbers of customers do not congregate in the street directly outside and smoke/vape.

Customers will not be permitted to consume or remove alcohol or late-night refreshments supplied by the premises from the premises

No customer will be permitted to enter or re-enter the premises between the hours of 3:30am and 5am save for persons who have temporarily left the premises to smoke/vape.

An incident log will be kept on the premises and retained for a period of 12 months from the date of the incident. The log will be made immediately available for inspection on request of an officer from a responsible authority

A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an officer from a responsible authority upon request.

The licence holder will promote and ensure that all front of house staff are trained in public safety campaigns such as "Ask for Angela" or other similar schemes. A record of training must be retained for at least twelve months, kept on the premises and made available for inspection by an officer from a responsible authority upon request.

No children will be permitted on the premises between 8pm-10am

Children will not be permitted to book a studio / rehearsal room

Customers will not be permitted to use the third-floor external fire escape for any reason, unless in an emergency